

# Newport Group Delivers Award-Winning Service Every Day



**Supporting retirement plan sponsors** and their participants is what we do best, and is our main focus at Newport Group. We are dedicated to the highest levels of flexible, responsive service, in all the areas that matter most to retirement plan sponsors: technology, education, plan administration, investments and fees, and account service teams.

## Our dedication, recognized

Each year, retirement plan sponsors have the opportunity to rate their providers in **PLANSPONSOR** magazine's Defined Contribution (DC) Survey, which is one of our industry's leading measures of companies' satisfaction with their plan providers. The survey asks sponsors to rate their providers across a variety of service criteria.

We are pleased to report that in the 2016 DC Survey, Newport Group has been awarded **52 "Best in Class" awards**—one of only two providers receiving more than 50 of these awards.

As rated by our plan sponsors, Newport Group:

- won **the most "Best in Class" awards** of any independent provider
- received **top-quartile** rankings for all rated services in the under \$5mm segment
- was the **only provider** to win awards in every plan administration category in the under \$5mm segment
- had the **#1 overall net recommendation** score in the \$50mm to \$200mm segment

We would like to thank our plan sponsor clients for this recognition, and for their continued support and trust. We also thank the many Newport Group employees who are committed to providing our clients with outstanding service, each and every day.